

## ESEF

The purpose of the **SaaS Service Terms and Conditions pack** available from the link provided by Invoke is to define the terms and conditions under which Invoke undertakes to provide the Client with the SaaS Service referred to in the Purchase Order.

The signing of the Purchase Order implies full acceptance by the Client of Appendix 2 SaaS Service Terms and Conditions pack.

Appendix 2 SaaS Service Terms and Conditions pack includes the following documents that form a coherent whole integrated into the Purchase Order :

Software as a Service (SaaS) Terms and Conditions

Technical Requirements

SaaS Service Levels

Security documents

Professional Services

Personal Data Processing

Invoke recommends that you take note of these documents, download them and keep them. In the absence of prior, written and express validation by Invoke, any modification made to any of the documents accessible through this link cannot be enforced against Invoke.

**This web page is made available to the Client by :**

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